



911 CALL-TAKER LEGAL ISSUES



LIVE AND ALSO AVAILBLE ON-LINE/ON-DEMAND!

The information received by the 911 call-taker often has a major impact on the legal outcome of a case yet most 911 Call-Takers receive NO training in these areas. **This course is a must for all 911 Call-Takers.**

This course will cover the following topics:

How the call-taker effects Criminal Cases

- Establishing probable cause
- The two-pronged *Aguillar-Spinelli* test
- Sufficient descriptions
- Jurisdictional Issues
- Admissibility of statements
- The First Complaint Rule

Criminal Statutes & Laws that Call-Takers should be familiar with:

- False calls to 911
- Public Record & CORI issues
- Missing Person requirements
- ID fraud – can reported in any county associated with victim/money
- Other relevant laws

Civil Liability Issues:

- 911 Calls
- Medical Emergencies
- Missing Children
- Properly obtaining and confirming addresses
- Rudeness and un-professionalism
- Review and discussion of actual 911 calls

**911
GRANT
APPROVED!**

***Get Fully Reimbursed for Course fees and overtime costs**

An 8 hour course that will actually improve everyday performance!

- January 13, 2023 – Groveland Police Department @ 8:00 AM – 4:00 PM**
- March 3, 2023 – Mashpee Police Department @ 8:00 AM – 4:00 PM**

Fee: \$195 per attendee

*Reimbursement is for State 911 training grant recipients. Contact the State 911 for details & approval.

REGISTRATION

1. Name:		Rank/Position:	
2. Name:		Rank/Position:	
3. Name:		Rank/Position:	
4. Name:		Rank/Position:	
5. Name:		Rank/Position:	
6. Name:		Rank/Position:	
7. Name:		Rank/Position:	
Agency:		Street address:	
City		State	zip
Agency Contact:		Contact email:	Phone #:
METHOD OF PAYMENT: DEPT. BILLING <input type="checkbox"/> MASTERCARD <input type="checkbox"/> VISA <input type="checkbox"/> OTHER <input type="checkbox"/> _____			
ACCOUNT or PO #		EXPIRATION DATE	

**Fax registration to: (978) 467-4257
www.HanrahanConsulting.com**

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