



911 CALL-TAKER LEGAL ISSUES



LIVE AND ALSO AVAILBLE ON-LINE/ON-DEMAND!

The information received by the 911 call-taker often has a major impact on the legal outcome of a case yet most 911 Call-Takers receive NO training in these areas. **This course is a must for all 911 Call-Takers.**

This course will cover the following topics:

How the call-taker effects Criminal Cases

- Establishing probable cause
- The two-pronged *Aguillar-Spinelli* test
- Sufficient descriptions
- Jurisdictional Issues
- Admissibility of statements
- The First Complaint Rule

Criminal Statutes & Laws that Call-Takers should be familiar with:

- False calls to 911
- Public Record & CORI issues
- Missing Person requirements
- ID fraud – can reported in any county associated with victim/money
- Other relevant laws

Civil Liability Issues:

- 911 Calls
- Medical Emergencies
- Missing Children
- Properly obtaining and confirming addresses
- Rudeness and un-professionalism
- Review and discussion of actual 911 calls

**911
GRANT
APPROVED!**

***Get Fully Reimbursed for Course fees and overtime costs**

An 8 hour course that will actually improve everyday performance!

March 30, 2022 – Chelmsford Police Department @ 4:00 PM to Midnight (Live and in-person)

Fee: \$175 per attendee

*Reimbursement is for State 911 training grant recipients. Contact the State 911 for details & approval.

REGISTRATION

1. Name:		Rank/Position:
2. Name:		Rank/Position:
3. Name:		Rank/Position:
4. Name:		Rank/Position:
5. Name:		Rank/Position:
Agency:	Street address:	
City	State	zip
Agency Contact:	Contact email:	Phone #:
METHOD OF PAYMENT: DEPT. BILLING <input type="checkbox"/> MASTERCARD <input type="checkbox"/> VISA <input type="checkbox"/> OTHER <input type="checkbox"/> _____		
ACCOUNT or PO #		EXPIRATION DATE

**Fax registration to: (978) 467-4257
www.HanrahanConsulting.com**