



# COURTROOM TESTIMONY for 911 Call-Takers

## Course Description:

Dispatchers play a critical role in law enforcement. They gather the pertinent facts of a call and relay the information to the officer responding, but what happens when dispatchers are summonsed to court to testify about the information they received? Are dispatchers aware of how that information is interpreted during the courtroom process? With more and more dispatchers being summonsed to court for the first complaint rule, OUI statements, and the hearsay exception, it is important for dispatchers to have a thorough understanding of the courtroom process and proper courtroom etiquette.

**Courtroom Testimony for 911 Call-Takers is an 8-hour course that will assist dispatchers in understanding the following course objectives:**

- The importance of proper documentation for calls
- General guidelines of what the prosecutor is looking for to help build a case
- How to prepare reports for success in court
- The importance of establishing a relationship with the court
- Proper courtroom etiquette
- Increased understanding of the courtroom process

**March 31, 2021 at the Middleborough Police Department: 8AM to 4PM**

**Course Fee: \$175**

State 911 for credit hours and reimbursement (contact State 911 to confirm eligibility for reimbursement)

## REGISTRATION

### ATTENDEE(S)

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Agency:	Street:	
City	State	zip
Agency Contact:	Phone #:	
Contact email:		

Method of Payment:	Dept. Billing <input type="checkbox"/>	MasterCard <input type="checkbox"/>	Visa <input type="checkbox"/>	Check <input type="checkbox"/>	Other <input type="checkbox"/>
ACCOUNT or PO #	Expiration Date				

Fax registrations to (978) 467-4257 or Scan and email to [training@hanrahanconsulting.com](mailto:training@hanrahanconsulting.com)  
Call (617) 612-5210 for more Information

[www.HanrahanConsulting.com](http://www.HanrahanConsulting.com)