



CRIMINAL LAW & PROCEDURE FOR 911 CALL-TAKERS

Overview: The information obtained during the initial call of a reported crime has enormous impact on the legality of the police action taking on the street. For this reason, it is critical that public safety dispatchers have a solid understanding of criminal procedure so that the correct information is gathered. It is not enough simply to train dispatchers on what to ask, it is critical that they have an understanding of why certain information needs to be obtained as this will help improve overall performance and efficiency. This course is designed to give public safety dispatchers a solid understanding of criminal procedure as it pertains to call-taking and dispatching.

Some of the topics covered:

- Foundations of Criminal Procedure
- Reasonable Suspicion
- The Two-Pronged Test
- Invasion of Privacy Protections
- Civil liability
- Developing Probable Cause
- Temporary Detentions
- Sufficient descriptions
- The First Complaint Rule
- And many other important areas

- January 5, 2026 at Lynn Police Department**
- January 8, 2026 at Lynn Police Department**
- January 9, 2026 at Lynn Police Department**

Fee: \$225

REGISTRATION		
1. Name:	Rank/Position:	
2. Name:	Rank/Position:	
3. Name:	Rank/Position:	
4. Name:	Rank/Position:	
5. Name:	Rank/Position:	
6. Name:	Rank/Position:	
7. Name:	Rank/Position:	
8. Name:	Rank/Position:	
Agency:	Street address:	
City	State	zip
Agency Contact:	Contact email:	Phone #:
METHOD OF PAYMENT: DEPT. BILLING <input type="checkbox"/> MASTERCARD <input type="checkbox"/> VISA <input type="checkbox"/> CHECK <input type="checkbox"/> CASH <input type="checkbox"/> OTHER <input type="checkbox"/>		
ACCOUNT or PO #	EXPIRATION DATE	

Fax registrations to (978) 467-4257 or Scan and email to team@hanrahanconsulting.com
Call (617) 612-5210 for more Information