



DANGEROUS DRIVING CALLS for 911 Call-Takers

Course Overview: Calls for erratic operators, drunk drivers, suspicious vehicles and similar calls involving motor vehicles are commonplace in every communications center. The information obtained by the 911 call-taker can, and often does, have a significant impact on the handling and outcome of these calls. This course is designed to ensure that the 911 call-taker is knowledgeable and prepared to obtain and dispatch the necessary information to ensure a successful resolution to a wide variety of dangerous driver calls.

This course will cover the following topics:

- Legal requirement to stop vehicles based on “erratic operator” reports
- Operating Under the Influence, including marijuana and other drugs
- Road Rage calls
- Handling Police Pursuits
- The Danger of “routine” traffic stops and the dispatchers role
- Texting and Driving
- Junior Operator rules
- Immediate Threat Complaints (Cognitive and Medical issues)
- And numerous other laws and issues related to motor vehicles/dangerous driving

- January 18, 2024 4:00 P.M.** at the Chelmsford Police Dept.
- Also available on-line and on-demand**

Chelmsford PD
Jan. 18, 2024
4pm-midnight

Fee:
\$225 per attendees

***911 Training Grant**
Approved – Get full
reimbursement for
overtime and course

Instructed by: Attorney Justin M. Hanrahan

REGISTRATION

ATTENDEE(s)		
1.	2.	
3.	4.	
5.	6.	
7.	8.	
9.	10.	
Agency:	Street:	
City	State	zip
Agency Contact:	Phone #:	
Contact email:		
Method of Payment: Dept. Billing <input type="checkbox"/> MasterCard <input type="checkbox"/> Visa <input type="checkbox"/> Check <input type="checkbox"/> Other <input type="checkbox"/>		
ACCOUNT or PO #	Expiration Date	

*Check with State 911 if you are eligible for reimbursement

Fax registrations to (978) 467-4257 or Scan and email to training@masspromotions.us

Call (617) 612-5210 for more Information

www.HanrahanConsulting.com